



Department of
Development

CSBG Annual Report

Organization Information

Organization Name :	CAC of Portage County	Organization Address :	1036 W Main St., Ravenna, Ohio 44266
Telephone :	(330) 297-1456	Board Chair Person :	Michael Deluke
Executive Director :	David Shea	Field Rep :	Tamnee Guy
CSBG Coordinator :	David Shea	Fiscal Contact :	Katherine McIntyre

CSBG Grant Information

Grant Name :	CSBG 2022-2023-47	Grant Unique Number :	47
Grant Award Amount :	\$650,276.00	Grant Carry Over Amount:	\$293,939.00
Grant Allocation Amount :	\$944,215.00	Start - End Date :	January 1, 2022 - December 31, 2023
Selected Year:	Year 1	Report Status:	Approved

Agency Resources

1. FEDERAL RESOURCES	Year 1 Budget Amount	Year 1 Actual Expenditures
Weatherization (DOE) (include oil overcharge)	\$491,992.00	\$519,507.00
Health and Human Services (HHS)	\$5,395,985.00	\$4,828,652.00
LIHEAP - Fuel Assistance (include oil overcharge \$\$)	\$1,565,342.00	\$2,720,083.00
LIHEAP - Weatherization (include oil overcharge \$\$)	\$2,863,166.00	\$1,657,605.00
Head Start	\$0.00	\$0.00
Early Head Start	\$0.00	\$0.00
Older Americans Act	\$0.00	\$0.00
Social Services Block Grant (SSBG)	\$0.00	\$0.00
Medicare/Medicaid	\$0.00	\$0.00
Assets for Independence (AFI)	\$0.00	\$0.00
Temporary Assistance for Needy Families (TANF)	\$120,000.00	\$36,555.00
Child Care Development Block Grant (CCDBG)	\$0.00	\$0.00
Community Economic Development (CED)	\$0.00	\$0.00
Other HHS Resources	\$847,477.00	\$414,409.00
Department of Agriculture (USDA)	\$200,000.00	\$83,039.00
Special Supplemental Nutrition for Women, Infants, and Children (WIC)	\$0.00	\$0.00
All USDA Non-Food programs (e.g. rural development)	\$0.00	\$0.00
All other USDA Food programs	\$200,000.00	\$83,039.00
Department of Housing and Urban Development (HUD)	\$85,000.00	\$182,380.00
Community Development Block Grant (CDBG) - Federal, State, and Local	\$85,000.00	\$40,090.00
Section 8	\$0.00	\$0.00
Section 202	\$0.00	\$0.00
Home Tenant-Based Rental Assistance (HOME TBRA)	\$0.00	\$0.00
HOPE for Homeowners Program (H4H)	\$0.00	\$0.00
Emergency Solutions Grant (ESG)	\$0.00	\$0.00
Continuum of Care (CoC)	\$0.00	\$0.00
All other HUD programs, including homeless programs	\$0.00	\$142,290.00
Department of Labor (DOL)	\$0.00	\$0.00
Workforce Innovation and Opportunity Act (WIOA) *previously WIA	\$0.00	\$0.00
Other DOL Employment and Training programs	\$0.00	\$0.00
All other DOL programs	\$0.00	\$0.00
Corporation for National and Community Service (CNCS) programs	\$0.00	\$0.00
Federal Emergency Management Agency (FEMA)	\$20,000.00	\$49,633.00

Department of Transportation	\$0.00	\$0.00
Department of Education	\$0.00	\$0.00
Department of Justice	\$0.00	\$0.00
Department of Treasury	\$4,600,000.00	\$3,509,284.00
Other Federal Resources	\$0.00	\$0.00
Total Federal Resources:	\$10,792,977.00	\$9,172,495.00
2. STATE RESOURCES ALLOCATED	Year 1 Budget Amount	Year 1 Actual Expenditures
State appropriated funds used for the same purpose as Federal CSBG funds		\$0.00
State Housing and Homeless programs (include housing tax credits)	\$75,000.00	\$38,865.00
State Nutrition programs	\$0.00	\$0.00
State Early Childhood Programs (e.g. Head Start, Day Care)	\$0.00	\$0.00
State Energy programs	\$3,735,671.00	\$6,793,023.00
State Health programs	\$0.00	\$3,407.00
State Youth Development programs	\$0.00	\$0.00
State Employment and Training programs	\$0.00	\$0.00
State Senior programs	\$0.00	\$0.00
State Transportation programs	\$0.00	\$0.00
State Education programs	\$0.00	\$0.00
State Community, Rural and Economic Development programs	\$0.00	\$0.00
State Family Development programs	\$0.00	\$0.00
Other State Resources	\$0.00	\$0.00
Total State Resources:	\$3,810,671.00	\$6,835,295.00
3. LOCAL RESOURCES ALLOCATED	Year 1 Budget Amount	Year 1 Actual Expenditures
Amount of unrestricted funds appropriated by local government	\$0.00	\$0.00
Amount of restricted funds appropriated by local government	\$0.00	\$0.00
Value of Contract Services	\$0.00	\$0.00
Value of in-kind goods/services received from local government	\$0.00	\$0.00
Total Local Resources:	\$0.00	\$0.00
4. PRIVATE RESOURCES ALLOCATED	Year 1 Budget Amount	Year 1 Actual Expenditures
Funds from foundations, corporations, United Way, other nonprofits	\$782,800.00	\$504,679.00
Other donated funds	\$0.00	\$0.00
Value of other donated items, food, clothing, furniture, etc.	\$0.00	\$100,000.00
Value of in-kind services received from businesses	\$185,000.00	\$278,535.00
Payments by clients for services	\$0.00	\$0.00
Payments by private entities for goods or services for low income clients or communities	\$83,000.00	\$54,430.00
Total Private Resources:	\$1,050,800.00	\$937,644.00

Agency Capacity

	Hours of Agency Capacity Building (e.g. training, planning, assessment):	Total Number of Hours
B.2a.	Hours of Board Members in capacity building activities	260
B.2b.	Hours of Agency Staff in capacity building activities	2,199
	Volunteer Hours of Agency Capacity Building (e.g. program support, service delivery, fundraising):	Total Number of Hours
B.3a.	Total number of volunteer hours donated to the agency	3,080
B.3a.1.	Of the above, the total number of volunteer hours donated by individuals with low-incomes	2,019
	The number of staff who hold certifications that increase agency capacity to achieve family and community outcomes, as measured by one or more of the following:	Total Number
B.4a.	Number of Nationally Certified ROMA Trainers	0
B.4b.	Number of Nationally Certified ROMA Implementers	0
B.4c.	Number of Certified Community Action Professionals (CCAP)	0
B.4d.	Number of Staff with a child development certification	0
B.4e.	Number of Staff with a family development certification	3
B.4f.	Number of Pathways Reviewers	0
B.4g.	Number of Staff with Home Energy Professional Certifications	14
B.4g.1.	Number of Energy Auditors	7
B.4g.2.	Number of Retrofit Installer Technicians	2
B.4g.3.	Number of Crew Leaders	1
B.4g.4.	Number of Quality Control Inspectors (QCI)	4
B.4h.	Number of LEED Risk Certified assessors	0
B.4i.	Number of Building Performance Institute (BPI) certified professionals	5
B.4j.	Number of Classroom Assessment Scoring System (CLASS) certified professionals	0
B.4k.	Number of Certified Housing Quality Standards (HQS) Inspectors	0
B.4l.	Number of American Institute of Certified Planners (AICP)	0
B.4m.	Other (Please specify others below):	0
	Number of organizations, both public and private, that the CSBG Eligible Entity actively works with to expand resources and opportunities in order to achieve family and community outcomes:	Unduplicated Number of Organizations
B.5a.	Non-Profit	35
B.5b.	Faith Based	6
B.5c.	Local Government	12
B.5d.	State Government	3
B.5e.	Federal Government	1
B.5f.	For-Profit Business or Corporation	21
B.5g.	Consortiums/Collaborations	16

B.5h.	School Districts	4
B.5i.	Institutions of Post-Secondary Education/Training	4
B.5j.	Financial/Banking Institutions	3
B.5k.	Health Service Organizations	17
B.5l.	Statewide Associations or Collaborations	6

Domain Expenditures

A.2 CSBG Expenditures Domains	CSBG Funds Expended
Linkages (partnerships that support multiple domains)	\$16,925.53
Agency Capacity Building	\$54,524.53
Housing	\$39,355.52
Education and Cognitive Development	\$48,230.44
Health and Social/Behavioral Development	\$7,359.20
Employment	\$0.00
Services Supporting Multiple Domains	\$0.00
Total	\$ 166,395.22
A.3 Of funds, how much was used for administrative expenses	\$ 49,136.10

Agency Management & Accomplishments

CSBG Eligible Entity Management Accomplishments: Describe a notable management accomplishment achieved during the reporting year (FFY). Describe how responsible, informed leadership, and effective, efficient processes led to high-quality, accessible, and well-managed services and strategies.

Our agency experienced multiple challenges related to COVID-19, particularly with respect to technology. The Pandemic resulted in a need to alter our service delivery method from in-person client appointments to a remote telephone and web-based service model. The dramatic shift on the reliance of technology to meet client needs, has exasperated problems with our aging technology infrastructure, and accelerated the necessity to upgrade and replace. While we expect a return to “normalcy”, we also know that technology upgrades are essential to the agency’s continuation as an effective 21st Century community action agency.

In mid-summer 2022, the agency began implementing the “CAC Technology Improvement Project”, a multi-year project focusing on key factors or “needs”:

- The replacement of our phone/email system
- A reliable e-mail system
- Cybersecurity.
- Enhanced Website & Wifi Connectivity for the Community
- Approach local, state and federal funding sources to secure funding to implement needed hardware, software, and cyber-security upgrades.

This project is both an enhancement/replacement of our existing technology infrastructure, and it is a new project designed to provide Wi-Fi access, to our clients who are low-income, and often without access to the internet in their homes. Until COVID-19, our services were provided almost exclusively through in-person visits to our brick and mortar sites. The COVID-19 lockdown and subsequent mitigation of spread required the agency to rely on web-based appointments, telephone interviews, and other electronic communications. Additionally, our staff needed to be able to work remotely while maintaining data security. The need for advanced technology that provides a high-level of security to protect sensitive client data, and allow staff to seamlessly communicate from any location is imperative in today’s work environment.

Although we are only in the first year of a multi-year project, the agency has made significant progress through the end of 2022 with the Support of CARES, CSBG, HEAP ARPA, HWAP and Corporate Resources.

Innovative Solutions Highlights: Provide an example of ways in which you addressed a cause or condition of poverty in your community using an innovative or creative approach. Provide local partners involved, outcomes, and specific information on how CSBG funds were used to support implementation.

Over the past 24+ months, the Community Action Council has been allocated \$9,670,471 for a wide variety of COVID-related assistance through six (6) separate grants as follows:

- o The Corona Virus Relief Fund (CRF) between 11/2019 through 6/30/21 in the amount of \$679,812; (US Treasury/ODOD)
- o The CDBG-Corona Virus Relief Fund (CDBG-CV) in the amount of \$585,000 between 1/1/21 thru 5/31/22 in the amount of \$585,000; (HUD/ODOD)
- o The Community Service Block Grant Cares Program (CSBG Cares) between 7/1/20 and 9/30/22 in the amount of \$444,264; (US Treasury/ODOD)
- o The Consolidated Appropriations Act Home Relief Program (CAA/HRG) between 3/13/21– 9/30/22 in the amount of \$6,328,558 US Treasury/ODOD);
- o The Ohio Housing Finance Agency Utility Assistance Plus Program (OHFA-UAP) through the American Rescue Act between 10/21/21 and 6/30/23 in the amount of \$860,000 (US Treasury/OHFA; (Could be extended); and
- o The American Rescue Act Home Relief Grant (ARP-HRG) between 8/1/22 and 6/30/25 totaling \$772,837 (US Treasury/ODOD); could receive additional funding and/or the time period could be reduced to 6/30/23 or 12/31/23.

Through February 10, 2023, the Community Action Council has served 3,803 families, or approximately 11,409 individuals. We have expended \$7,504,548 on various emergency assistance services (89%) as follows:

- o Nearly \$6.0 million on rental assistance on nearly 1600 families with an average level of assistance of \$3800/family;
- o Nearly \$700,000 in mortgage arrearages for 109 families and an average arrearage assistance of \$6,400;
- o Assisted 89 families with delinquent property taxes totaling \$200,000; over 60% of all families assisted were seniors; and
- o Assisted over 2,000 families with various utility assistance services who could be assisted under HEAP and other programs totaling nearly \$650,000;
- o While we could not track evictions and mortgage foreclosures prevented, we conservatively estimate that we have prevented at least 400 evictions or more (based on court dates) and at least 50 mortgage foreclosures.

As of February 15, 2023, we have funding totaling \$1,125,986 available for Homeowner Assistance (non-mortgages) and Rental Assistance. Although all services are scheduled to end 6/30/23, we fully expect extensions to at least 12/31/23 or beyond.

We also expect to fully roll out ARPA Rental Assistance in early 2023 and hope to receive additional funding above the current level of \$772,837.

Domain Outcomes

Linkages

How did you develop linkages to fill identified gaps in the services, through the provision of information, referrals, case management, and follow-up consultations, according to the assurance under Section 676(b)(3)(B) of the CSBG Act? If other linkages were provided, please describe those activities.

Molina Foundation: In July of 2022, we approached the Molina Foundation—whose primary focus is education and literacy—and submitted a grant application to receive free books. The grant was approved and we received nearly 30,000 new books (on 18 pallets) ranging from early childhood to adult during the first week of October 2022. The in-kind value of these books—according to the foundation—is \$265,000.

Unfortunately, the shipment did not include a packing list or an inventory, thus the first step in organizing the eventual book distribution was to complete such an inventory. This process took nearly 2 months to sort the cartons of books by age and genre, and was completed by the Agency Planning Coordinator, who is paid primarily using CSBG funds. Additional organizations volunteered to help sort and categorize books, encompassing approximately 7 volunteers, and Catholic Charities of Portage County assigned a staff person to assist for roughly 2 weeks. Catholic Charities of Portage provided a volunteer to assist in the sorting.

After the books were sorted, we reached out to a plethora of organizations regarding distribution, including existing agency partners and local entities that we had not heretofore collaborated with in the past. In total, at least eighteen (18) new partnerships were created --with hopefully more to come in 2023—including Catholic Charities, The Haven—a local homeless shelter; Reed Memorial Library in Ravenna, Windham Library, Ravenna School District, Windham Exempted Village School District, Portage Metropolitan Housing Authority, Portage Learning Center/Head Start,; CAC Youth and Family Center; Leadership Portage County, United Way of Portage County; Northeastern Ohio College of Medicine (NEOMED), Sanctuary Grande Senior Living, Plain Local School District, the Catholic Diocese of Cuyahoga County, and Portage County Developmental Disabilities. We also reached out to four (4) Mexican restaurants, since we had a plethora of Spanish cook books (Dos Coronas, Coyotes Mexican Grill & Cantina, Los Girasoles Brimfield, and Los Girasoles/Stow). Although Portage County does not have a large Hispanic population, we felt that such outreach would be beneficial to CAC in the future.

The distribution of the books will continue through 2023, with the assistance of volunteers from a variety of agencies. It is anticipated that all books will be disbursed by the end of the second quarter of 2023.

Agency Capacity Building

Agency Capacity Building Activities	Provide a narrative of activities completed during the reporting period
<input checked="" type="checkbox"/> Community Needs Assessment	<p>The Agency has regularly attended the Portage County Health Department’s 2022 Community Health Assessment & Improvement Plan. While the plan focuses on health issues, the inter-relationship of health and poverty is critical to understanding poverty in Portage County. Much of the data will be used in conjunction with the 2023-24 Community Needs Assessment. The Agency is also a participating member/presenter in the 2023 United Way Strategic Planning process regarding community needs. The first meeting is scheduled for mid-February 2023. Multiple agency staff will participate in the series of United Way meetings. It is hoped that CAC can actually “drive” the focus of the planning meetings by creating a comprehensive needs survey that will form a strong base for the agency’s 2024 Community Needs Assessment.</p> <p>The Agency was approached by the Ohio Commission on Minority Health (OCMH) in February 2022 to participate in a grant program to develop and complete a needs assessment related to minority health disparities in the low income and minority communities that may be present in Portage County. The Agency will partner with the local NAACP NEOMED, the Portage County Health Department and other groups throughout the grant cycle.</p> <p>A draft of a statistically relevant needs assessment was developed for the Ohio Commission on Minority Health grant. Upon final approval, the survey will be disseminated electronically and through focus groups until May 2023. Thus the needs assessment can be completed and its information integrated into a new Strategic Plan, which can commence and be completed approximately 2 years before it is required under the Organizational Standards. Plans are currently underway to set up three (3) community events to provide health related education to the community, and to gain input from the community members.</p>
	<p>The agency acquired and began implementation of a new weatherization software program that will replace the DOS-based Weathertite program. Preparations and required information have been</p>

<p>✓ Data Management & reporting</p>	<p>nearly completed so that the new weatherization software can be implemented in early 2023. Additionally, throughout 2022 there was an ongoing exploration of other data management options for other programs.</p> <p>The agency had a new telephone system purchased and installed during 2022. The agency submitted a request for funding to the Portage County Commissioners on August 18, 2022. The total funds requested from the Portage County American Rescue Plan Act Funds was \$36,991. However, because of the end of the emergency allotments to SNAP benefits, David Shea, Executive Director and our Board expressed to the Portage County Commissioners to rescind our request for technology funds and apply these funds towards food assistance in Portage County. The Agency will still proceed with various cybersecurity and data management upgrades and replacements of hardware and software. Pro bono training from Microsoft and others is being developed.</p> <p>This project to be completed in 2023 is an enhancement/replacement of our existing technology infrastructure. Until COVID-19, our services were provided almost exclusively through in-person visits to our brick and mortar sites. The COVID-19 lockdown and subsequent mitigation of spread required the agency to rely on web-based appointments, interviews, etc. Additionally, our staff needed to be able to work from home.</p> <p>The need for advanced technology that provided a high-level of security to protect sensitive client data, became evident. Additionally, the upgrade of our hardware, and the migration to a cloud based server will enable us to: a) implement the new weatherization software; b) will enhance our reporting capabilities, and c) will enhance communications with our clients and intra-agency/inter-agency communications.</p>
<p>✓ Other</p>	<p>Kiwanis Playground project was completed in 2022. In July of 2022 we approached the Molina Foundation—whose primary focus is education and literacy—and submitted a grant application to receive free books. The grant was approved and we received nearly 30,000 new books (on 18 pallets) ranging from early childhood to adult during the first week of October 2022.</p> <p>Telephone System: During the 3rd quarter, we completed a bid process for the replacement of our phone system with a new VOIP system. The system replaces our VOIP phone system that was acquired in 2012. The purchase was approved by the State of Ohio based on the bid process and installation has been completed (\$29,329). The purchase was completed via an amendment to the CSBG CARES grant.</p> <p>The vehicle was purchased on 9/14/22 (\$45,202). The purchase was completed via an amendment to the CSBG CARES grant.</p> <p>HEAP ARPA; Funding totaling \$51,956 was secured for the purchase and installation of 15 new computers for all HEAP and HEAP related staff from ODOD. This would include upgrading all staff to Windows 11 and incorporating Microsoft 365 into agency-wide systems.</p> <p>In January-February 2020--shortly before the COVID pandemic began—the agency acquired 5 acres in a low-income community in Ravenna with the intention of ultimately building a new facility to meet the agency's needs. Project was put on hold due to the pandemic.</p> <p>Of the renovation of that facility occurs, the organization still owns 5 acres of buildable property in Ravenna, Ohio and is considering other possible uses of that vacant land. One possible use, which would lead the organization in a totally new direction for services to our customers, is the development of low-income housing on that property. We have contacted several local entities who will enthusiastically partner with us in this endeavor.</p>
<p>✓ Strategic Planning</p>	<p>As of 2019, the agency had completed a new Five Year Strategic Plan and during 2022-2023 we continually reviewed and updated our goals and activities. Multiple planning meetings and discussions were conducted regarding the schedule for the next Strategic Plan. Although not required until 2024, it is the agency's goal to complete a new Strategic Plan in 2023, so as to incorporate the impacts of COVID into agency planning, since the 2019 Plan was completed prior to the pandemic.</p> <p>Discussions were held with OACAA/OCATO to schedule Strategic Planning with an internal consultant during 2023.</p>
	<p>The agency provided training in multiple areas throughout 2022, and additional trainings have been scheduled for 2023. In late July 2022, Fiscal, Planning and Executive Staff attended the OACAA Summer Conference and received training in several areas, including GMS/Accounting training, risk assessment training and others.</p> <p>The Agency began a strong relationship with the former HR Director for Kent State University to provide certain employee specific training and develop a longer-term series of management and staff training in a wide range of areas. Coincidentally, the HR Director—who retired from KSU in March 2022—is also the President of the local NAACP and extremely active with local school districts and other groups in providing diversity and related training for staff and students. In August, two (2) separate training workshops were held focusing on diversity, conflict management, sexual harassment, and leadership. The Manager's training was held on July 21, 2022 at the Kent State Hotel, and an "All-Staff" training day was held on August 11, 2022 at the Kent State Hotel. An</p>

✓ Training and Technical Assistance

additional consultant—Trent Grooms—has also been contacted and it is hope that some staff training can be scheduled with him as well.
In December 2022, the Planning Coordinator participated in David Bradley's 2 ½ day training, "History of the War on Poverty, 2022."
Significant board training is being developed through OACAA/OCATO for early-mid 2023 in Board Governance, the War on Poverty, and Organization Standards and an OCATO Internal Consultant has been secured. CAC has also requested ROMA training from OACAA, and hope to secure Josh Summer in conjunction with the Board Governance training discussed above.
Multiple staff will be attending the OACAA Winter Conference in January 2023 and will especially focus on the ODOD Listening sessions for HEAP, HWAP, and CSBG among others.
Uniform Grant guidance training is also scheduled with former ODOD Auditor Terry Edward in March 2023.

Housing

FNPI	Number of participants served (enrolled in goal)	Target Number of participants	Actual Results (Number achieving the goal)	Narrative if +/- 20% from Target
FNPI 4h. The number of households with improved energy efficiency and/or energy burden reduction in their homes.	10,293	8,638	10,183	
FNPI 4e. The number of households who avoided eviction.	832	669	832	Rental Assistance payments were much higher due to HRG
FNPI 4a. The number of households experiencing homelessness who obtained safe temporary shelter.	91	130	91	Temporary shelter funding was reduced due reduction in HRG funding
FNPI 4f. The number of households who avoided foreclosure.	39	79	39	Mortgage assistance funding was reduced
FNPI 4g. The number of households who experienced improved health and safety due to improvements within their home (e.g. reduction or elimination of lead, radon, carbon dioxide and/or fire hazards or electrical issues, etc).	102	156	102	Home repair Funding under HTF & HWAP E was reduced as of 7/1/22
FNPI 4z. Other Housing Indicators (provide narrative).	152	100	152	Property Tax payments increased due to OHFA Funding
Services	Unduplicated Number of Individuals Served			
SRV 4l. Level Billing Assistance	3,250			
SRV 4i. Utility Payments (LIHEAP-includes Emergency Utility Payments)	6,145			
SRV 4t. Energy Efficiency Improvements (e.g. insulation, air sealing, furnace repair, etc.)	788			
SRV 4c. Rent Payments (includes Emergency Rent Payments)	832			
SRV 4m. Temporary Housing Placement (includes Emergency Shelters)	91			
SRV 4e. Mortgage Payments (includes Emergency Mortgage Payments)	39			
SRV 4q. Home Repairs (e.g. structural, appliance, heating systems. etc.) (Including Emergency Home Repairs)	102			
SRV 4z. Other, Describe	152			

Education and Cognitive Development

FNPI	Number of participants served (enrolled in goal)	Target Number of participants	Actual Results (Number achieving the goal)	Narrative if +/- 20% from Target
FNPI 2c2. 1st grade-8th grade	0	0	0	0
FNPI 2f. The number of adults who demonstrated improved basic education.	0	0	0	0
Services	Unduplicated Number of Individuals Served			
SRV 2l. Before and After School Activities	0			
SRV 2m. Summer Youth Recreational Activities	0			
SRV 2x. Applied Technology Classes	0			

Health and Social/Behavioral Development

FNPI	Number of participants served (enrolled in goal)	Target Number of participants	Actual Results (Number achieving the goal)	Narrative if +/- 20% from Target
FNPI 5z. Other Health and Social/Behavioral Development Indicators (provide narrative)	1,278	140	1,278	The number of low-income children served under this NPI was much greater than expected
FNPI 5b. The number of individuals who demonstrated improved physical health and well-being.	767	1,150	767	Total Summer Food service participants were less than projected.
Services	Unduplicated Number of Individuals Served			
SRV 5jj. Food Distribution (Food Bags/Boxes, Food Share Program, Bags of Groceries)	1,278			
SRV 5ii. Prepared Meals	767			

Employment

FNPI	Number of participants served (enrolled in goal)	Target Number of participants	Actual Results (Number achieving the goal)	Narrative if +/- 20% from Target
FNPI 1a. The number of unemployed youth who obtained employment to gain skills or income.	0	0	0	0
Services	Unduplicated Number of Individuals Served			
SRV 1c. Youth Summer Work Placements		0		

Services Supporting Multiple Domains

Program Name: Multiple Domain Programs

Services Supporting Multiple Domains Activities/Services	Target Year 1	Actual Year 1
SRV 7c. Referrals	0	0
SRV 7d. Transportation Services (e.g. bus passes, bus transport, support for auto purchase or repair; including emergency services)	0	0
SRV 7z. Other, Describe	0	0

Client Characteristics

All Characteristics Report

Goal 1: Individuals and Families with low-incomes are stable and achieve economic security

A. Total unduplicated number of all INDIVIDUALS about whom one or more characteristics were obtained:	10,236
B. Total unduplicated number of all HOUSEHOLDS about whom one or more characteristics were obtained:	4,833

C. INDIVIDUAL LEVEL CHARACTERISTICS

1. Gender	Number of individuals	
a. Male	4,105	
b. Female	6,088	
c. Other	3	
d. Unknown/not reported	40	
2. Age	Number of individuals	
a. 0-5	1,075	
b. 6-13	1,813	
c. 14-17	900	
d. 18-24	728	
e. 25-44	2,275	
f. 45-54	1,028	
g. 55-59	587	
h. 60-64	633	
i. 65-74	780	
j. 75+	417	
k. Unknown/not reported	0	
3. Education levels	Number of individuals	
	[ages 14-24]	[ages 25+]
a. Grades 0-8	483	94
b. Grades 9-12/Non-Graduate	737	1,002
c. High School Graduate/Equivalency Diploma	268	2,955
d. 12 grade + Some Post-Secondary	79	908
e. 2 or 4 years College Graduate	11	513
f. Graduate of Other post-secondary school	3	57
g. Unknown/not reported	47	191
4. Disconnected youth	Number of individuals	

a. Youth ages 14-24 who are neither working or in school	0		
5. Health	Number of individuals		
	Yes	No	Unknown
a. Disabling Condition	2,345	7,891	0
b. Health Insurance	9,485	345	406
Health Insurance Sources			
i. Medicaid	7,941		
ii. Medicare	1,191		
iii. State Children's Health Insurance Program	0		
iv. State Health Insurance for Adults	0		
v. Military Health Care			
vi. Direct-Purchase	19		
vii. Employment Based	334		
viii. Unknown/not reported	751		
6. Ethnicity/Race	Number of individuals		
I. Ethnicity			
a. Hispanic, Latino or Spanish Origins	50		
b. Not Hispanic, Latino or Spanish Origins	6,429		
c. Unknown/not reported	3,757		
II. Race			
a. American Indian or Alaska Native	20		
b. Asian	32		
c. Black or African American	2,438		
d. Native Hawaiian and Other Pacific Islander	2		
e. White	7,264		
f. Other	334		
g. Multi-race (two or more of the above)	63		
h. Unknown/not reported	83		
7. Military Status	Number of individuals		
a. Veteran	100		
b. Active Military	141		
c. Unknown/not reported	9,995		
8. Work Status	Number of individuals		
a. Employed Full-Time	687		
b. Employed part-Time	538		
c. Migrant Seasonal Farm Worker	0		
d. Unemployed (Short-term, 6 months or less)	303		

e. Unemployed (Long-term, more than 6 months)	343
f. Unemployed(Not in Labor Force)	3,743
g. Retired(Not in Labor Force)	472
h. Unknown/not reported	362

D. HOUSEHOLD LEVEL CHARACTERISTICS

9. Household Type	Number of Households
a. Single Person	2,282
b. Two Adults NO children	368
c. Single Parent Female	1,252
d. Single Parent Male	106
e. Two Parent Household	365
f. Non-Related Adults with Children	0
g. Multigenerational Household	0
h. Other	206
i. Unknown/not reported	254
10. Household Size	Number of Households
a. Single Person	2,282
b. Two	1,087
c. Three	654
d. Four	448
e. Five	210
f. Six or more	152
g. Unknown/not reported	0
11. Housing	Number of Households
a. Own	856
b. Rent	1,457
c. Other permanent housing	1
d. Homeless	25
e. Other	0
f. Unknown/not reported	2,494
12. Level of Household Income	Number of Households
<i>(% of HHS Guideline)</i>	
a. Up to 50%	1,898
b. 51% to 75%	899
c. 76% to 100%	772
d. 101% to 125%	598
e. 126% to 150%	441

f. 151% to 175%	184
g. 176% to 200%	22
h. 201% to 250%	13
i. 250% and over	6
j. Unknown/not reported	0
13. Source of Household Income	Number of Households
a. Income from Employment Only	245
b. Income from Employment and Other Income Source	11
c. Income from Employment, Other Income Source and Non-Cash Benefits	23
d. Income from Employment and Non-Cash Benefits	293
e. Other Income Source Only	26
f. Other Income Source and Non-Cash Benefits	123
g. No Income	819
h. Non-Cash Benefits Only	3,092
i. Unknown/not reported	201
14. Other Incoem Source	Number of Households
a. TANF	6
b. Supplemental Security Income (SSI)	244
c. Social Security Disability Income (SSDI)	28
d. VA Serivce-Connected Disability Compensation	4
e. VA Non-Serivce Connected Disability Pension	3
f. Private Disability Insurance	
g. Worker's Compensation	1
h. Retirement Income from Social Security	130
i. Pension	144
j. Child Support	13
k. Alimony or other Spousal Support	
l. Unemployment Insurance	32
m. EITC	
n. Other	211
o. Unknown/not reported	4,017
15. Non-Cash Benefits	Number of Households
a. SNAP	3,406
b. WIC	158
c. LIHEAP	
d. Housing Choice Voucher	740
e. Public Housing	38
f. Permanent Supportive Housing	42

g. HUD-VASH	132
h. Childcare Voucher	40
i. Affordable Care Act Subsidy	28
j. Other	72
k. Unknown/not reported	177

Number of Individuals and Households Who May or May Not be Included in the Totals Above

Program Name	Unduplicated number of individuals	Unduplicated number of households
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